



Webinars: Preparing For New Medical Billing & E-Billing Standards in California Workers' Compensation

Background: In April of this year, the California Division of Workers' Compensation adopted new standards for paper and electronic medical billing.

The provisions implementing the new medical billing standards for paper bills take effect on October 15 of *this* year. At that point, workers' compensation medical providers must follow the new billing rules and use standardized forms when submitting a medical bill, so claims personnel need to familiarize themselves with these new provider billing requirements. The requirements include new standard "Bill Adjustment Reason Codes" (BARCs) which must be used to explain each adjusted payment or nonpayment of a medical bill.

The electronic billing standards will take effect on October 18, 2012. By that date, payors must have systems in place that can receive and process electronic medical bills and pay them within 15 working days in accordance with the standards. If providers wish to bill electronically, they also will need to conform with the new transmission standards.

CWCI has posted a copy of the new regulations, along with DWC's "Billing & Payment Guide 2011" and "E-Billing Companion Guide 2012" in the Regulatory section of our website (www.cwci.org/regulation.html?id=7). To further assist claims administrators and other interested parties in getting up to speed on these new billing standards, CWCI will conduct two webinars on October 13 in Oakland:

► The morning webinar will focus on the general rules for medical billing and payment, as well as the standards specific to paper billings, all of which take effect October 15, 2011. The session will cover changes to CCR§9792.5 through 9792.5.3, and review the relevant sections of DWC's Billing and Payment Guide and how the standards relate to the WCIS changes that take effect on November 15, 2011.

► The afternoon webinar will examine the e-billing standards that will roll out on October 18, 2012, and outline the extensive preparations that will be necessary for billers, payors, and others to meet the 2012 deadline. This session will review the DWC Guides and other references that define the standards for electronic billings and responses, as well as new security standards.

Webinar Format: CWCI will hold the webinars on Thursday, October 13. The morning program will begin promptly at 9:00 a.m. and run until 11:45 a.m. The more technical afternoon program will begin promptly at 12:45 p.m. and run until 4:30 p.m. Time will be allotted in each session for questions and answers.

Note: The general rules that apply to both paper and electronic billings will be covered in the morning session, so it is recommended that those participating in the afternoon webinar also participate in the morning program.

Both programs will include speaker presentations and accompanying slides which will note online links to the regulations and other resource materials.

Participants/Continuing Education Units:

These webinars are appropriate for claims managers, medical billers, bill reviewers and others who deal with workers' compensation medical treatment billing issues in California. The more technical afternoon session will be particularly helpful to programmers and other technical staff who deal with medical billing and reimbursement matters as well as those responsible for ensuring medical security.

Registered webinar participants can qualify for post-designation training hours, and those who convene in a classroom setting with an instructor may receive credits toward the California Department of Insurance claims adjuster and medical bill reviewer certification requirements. Upon request, CWCI will issue certificates for individual registrant following their completion of the program(s).

Cost: CWCI member employees: (listed on back):
\$100/session; or \$150 for both.
All Others: \$150/session; or \$250 for both.

For quick and easy online registration to the Oct. 13 webinar(s), click Seminars at www.cwci.org, or you may fax or mail in the attached registration form along with payment information. Flyers and registration forms also can be downloaded at www.cwci.org. Confirmations and dial-in instructions will be emailed to all enrollees. CWCI processes all credit card charges via Authorize.net.

For more info, call Mel Long at 510-251-9470.



Webinars: Preparing For New Medical Billing & E-Billing Standards in California Workers' Compensation

General Information: CWCI's Medical Billing and E-Billing Standards training programs will be offered as webinars on Thursday, October 13, 2011. The morning webinar will begin at 9:00 a.m. and adjourn at 11:30 a.m.; the afternoon webinar runs from 12:45 p.m. to 4:30 p.m. Please dial in a few minutes in advance.

Registration: Pre-registration and pre-payment are required. The easiest way to register is to enroll online by clicking "Seminars" at www.cwci.org to access the online registration system.

Cancellations/Substitutions: The tuition, less a cancellation fee of \$50 per session, may be refunded only if notice is submitted in writing, postmarked or faxed two calendar days prior to the program. Another participant may be substituted at any time, but please advise the Institute of any substitutions so certificates can be issued to the appropriate party.

Faculty: These programs will be presented by: CWCI Claims and Medical Director **Brenda Ramirez**, and independent consultant **Stacy Jones** of Oakland-based **SLJ Consulting**, both of whom served on the DWC's task force on California e-billing requirements and worked with the IAIABC EDI Medical and ProPay Committees to help develop national EDI standards for workers' compensation. CWCI's General Counsel **Michael McClain** will moderate the sessions.

ABOUT CWCI

Founded in 1964, the California Workers' Compensation Institute is a private, nonprofit organization working to improve the California workers' compensation system through research, education, information, and representation. Institute members include workers' compensation insurers and self-insured employers.



CWCI WEBINAR REGISTRATION FORM

Note: Each individual who plans to participate in the webinar must be registered. The fastest and easiest way to register is to enroll online. Simply click the "Seminar" button at www.cwci.org for program information or to sign up online. Alternatively, you may return this form, along with payment, by mail or fax as noted below.

Please accept the following registration(s) for the CWCI's October 13 webinar(s): **Preparing For New Medical Billing and E-Billing Standards in California Workers' Compensation.** Check the sessions you plan to attend:

- Session I**, 9–11:45 am **General Rules for Medical Billing & Payment and Standards Specific to Paper Billings**
- Session II**, 12:45–4:30 pm **E-Billing Standards Effective October 18, 2012: Technical Aspects & Preparations** (Note: The general rules that apply to both paper and electronic billings will be covered in the morning session, so it is recommended that those attending the afternoon seminar also attend the morning program.)
- BOTH Session I & Session II**

Please Type or Print Clearly (For additional registrants, photocopy this form.)

Name(s): _____

Company: _____

Email: _____

Telephone: _____ Fax: _____

Address: _____

City/State/ZIP: _____

NOTE: CWCI members are insurers licensed to write workers' comp in California or self-insured employers who pay dues and assessments to CWCI. Only regular employees of member companies qualify for member rates. If you qualify, note your company code (listed on the reverse) in the space below. All others registrants must pay standard tuition. Registrations will be accepted in the order received. Nonmembers who submit member tuition will not be registered unless full tuition is received prior to the seminars. **Registrations w/credit card info may be submitted online from the seminar page at www.cwci.org; faxed to Mel Long at 510-251-9485; or mailed to CWCI, Attn. Mel Long, 1111 Broadway # 2350, Oakland, CA 94607-4009.**

		<u>Circle Applicable Amount</u>
Standard Tuition	Session I:	\$150
	Session II:	\$150
	Both Sessions	\$250
CWCI Member Regular Employee Rate	CWCI Co. ID # (see reverse) _____	
	Session I:	\$100
	Session II:	\$100
	Both Sessions	\$150
Credit card option: Please charge the tuition to (check one):		
	___ Visa	___ M/C
		___ Am/Ex

Name on account: _____

Account #: _____ Expiration Date: _____

Credit Card Billing Address: _____

City, State, ZIP: _____

Signature: _____



Webinars: Preparing for New Medical Billing and E-Billing Standards in California Workers' Compensation

CWCI Member Insurers

<u>Company Code</u>	
21	ACE
23	Alaska National Insurance Company
25	AmTrust North America
27	Chartis Insurance
29	Chubb Group
31	CNA
33	CompWest Insurance Company
35	Crum & Forster
37	EMPLOYERS
39	Everest National Insurance Company
41	Farmers Insurance Group
43	Fireman's Fund Insurance Company
45	The Hartford Insurance Group
47	Insurance Company of the West
49	Liberty Mutual Group
51	Markel Aspen (FirstComp)
53	Meadowbrook Insurance Group
55	Pacific Compensation Insurance Company
57	Preferred Employers Insurance Company
59	SeaBright Insurance Company
61	Springfield Insurance Company
63	State Compensation Insurance Fund
65	State Farm Insurance Companies
67	Travelers
69	XL America
71	Zenith Insurance Company
73	Zurich North America

CWCI Associate Members (Self-Insured)

<u>Company Code</u>	
22	Adventist Health
24	Agilent Technologies
26	Catholic Healthcare West
28	Chevron Corporation
30	City of Anaheim
32	City of Santa Ana
34	City of Santa Monica
36	City of Torrance
38	Contra Costa County Schools Ins. Group
40	Costco Wholesale
42	County of San Bernardino Risk Mgmt
44	County of Santa Clara Risk Mgmt
46	Foster Farms
48	Grimmway Enterprises, Inc.
50	Kaiser Foundation Health Plan, Inc.
52	Marriott International, Inc.
54	Pacific Gas & Electric Company
56	Safeway, Inc.
58	Schools Insurance Authority
60	Sempra Energy
62	Shasta County Risk Mgmt
64	Southern California Edison
66	Sutter Health
68	University of California
70	The Walt Disney Company

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